

# BRÚ NA BÓINNE (Newgrange & Knowth)

## Important Visitor Information – Please read before booking



OPW



### Weather

The monuments are outdoors with no shelter.

Please dress appropriately for the weather.



### Children & Infants

Please ensure to book the correct number of tickets including all complimentary tickets for infants/children under 12 as all need to be assigned a seat on the shuttlebus, to comply with legislation. Failure to do so may result in you not being permitted on tours.

Unaccompanied minors (children under 18 years of age) will not gain admission.

### Students

Students must bring a valid and dated ID card with them, otherwise they will be charged full adult rate on arrival.



### Tickets

Tickets are date and time specific and cannot be refunded or transferred.

A maximum of 14 tickets can be booked online. Group bookings (15 tickets +) Email: [brunaboinne@opw.ie](mailto:brunaboinne@opw.ie)

### Heritage Cards

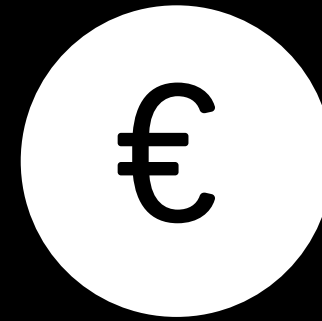
Heritage Card holders must show a valid card on arrival. Please ensure the correct number of tickets are booked including infants/children under 12. Buy a Heritage Card: [www.opwheritagecards.com](http://www.opwheritagecards.com)



### Mobility

Parts of tours may not be suitable for people with limited mobility.

If you have any concerns, please contact us in advance.



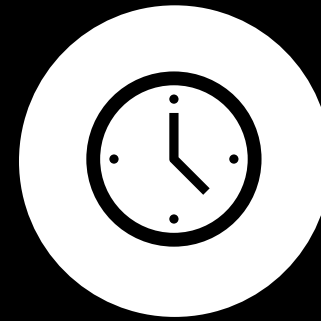
### Refunds

Tickets purchased online are non-refundable unless:

1. You contact the site within one-hour of purchase
2. The site is forced to cancel your visit, in which case, we will refund the full amount originally paid

### Cancellations

Please contact the site to cancel your booking if you are not going to attend as places are in high demand.



### Time

The time you select shows arrival time in the Visitor Centre

It will not be possible to accommodate late arrivals or extra people other than those on the original booking.

45 minutes has been factored into the your visit to see the exhibition before shuttle bus departure



### Errors & Mistakes

If you book the wrong ticket by mistake, please let us know immediately by emailing [bruonlinequeries@opw.ie](mailto:bruonlinequeries@opw.ie)

If you do not do so within one hour of making the original booking you are not entitled to a refund as per refund condition above.



### Pets

Pets are not permitted. Guide and assist dogs with identification are permitted.